

Wednesday May 6, 2020

Dear Student:

Office of the President

As you likely know, the federal government recently passed the Coronavirus Aid, Relief, and Economic Security (CARES) Act, and a portion of this emergency funding is to support eligible college students affected by the COVID-19 pandemic and economic downturn.

The CARES Act guidelines require that the emergency money distributed to eligible students be used to cover student expenses related to the disruption of campus operations due to coronavirus. These eligible expenses include those considered as the student's cost of attendance, such as food, housing, course materials, technology, health care, and child care.

To that end, you are eligible to receive a CARES Act payment. Within the next day, the amount of your payment can be found in your student eServices account. Please review your CARES award at this site. CARES payment information cannot be given over the phone. To access your student eServices account, please follow these directions:

- Go to [www.fdlcc.edu](http://www.fdlcc.edu) > *Log-in* (upper right)
- Select *Campus Account Access* > Enter your Star ID and password > select *Bills and Payment* (left margin) > select *Account Detail* > select *Show All Detail*
- You are looking for a CARES Award for Spring Semester 2020. Payment information is here.
- If you don't know your Star ID or password, select the "*Need Login Help?*" option.

CARES Act funds will be disbursed in the same way your financial aid was disbursed (via BankMobile). If you do not have a BankMobile account set up, it is important for you to contact either Paula Hagenah at [paula@fdlcc.edu](mailto:paula@fdlcc.edu) or Sheila Reed at [sreed@fdlcc.edu](mailto:sreed@fdlcc.edu) in the business office to have a "personal code" sent to you via email. This email will contain instructions on how to set up your BankMobile account.

Please note, at the time of drafting this letter the federal government has not issued guidance regarding the tax status of this disbursement so be advised this grant may be counted as income when you do your 2020 taxes. If you have specific questions about the CARES Act grant, please contact Dave Sutherland [dsutherland@fdlcc.edu](mailto:dsutherland@fdlcc.edu) or Kathie Hill [kathie@fdlcc.edu](mailto:kathie@fdlcc.edu) in our financial aid department.

My hope is that this grant allows you to continue pursuing your educational goals and that you finish the spring semester successfully.

This is a challenging period of time and you may be feeling stress or anxiety as a result of all the uncertainty. If you would like to visit with our college counselor, please reach out to Maggie Kazel at [maggie.kazel@fdlcc.edu](mailto:maggie.kazel@fdlcc.edu). In addition, United Healthcare is offering a free emotional support help line for all students through Optum, one of their subsidiary companies. Their 24/7 toll-free helpline number is, 866-342-6892. This is free of charge and open to any student.

We will get through this together as a community and I assure you that our faculty and staff are dedicated to ensuring you complete the semester successfully.

Take care,

  
Stephanie Hammitt, President  
Fond du Lac Tribal & Community College